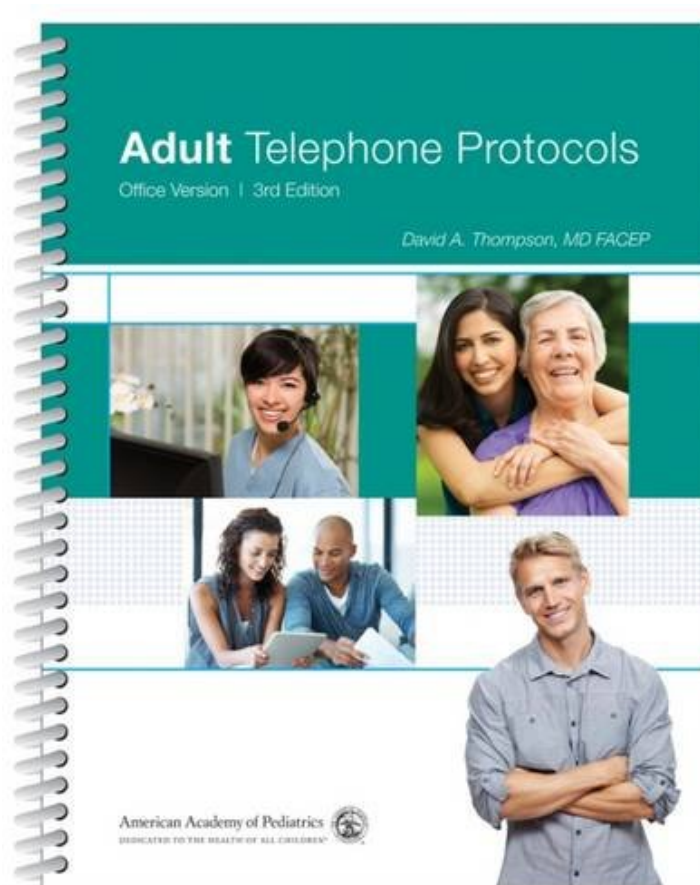


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## Adult Telephone Protocols: Office Version

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**David A. Thompson MD, FACEP : Adult Telephone Protocols: Office Version** before purchasing it in order to gage whether or not it would be worth my time, and all praised Adult Telephone Protocols: Office Version:

0 of 0 people found the following review helpful. A great desk reference for triageBy Thomas J LeonardSolid text for nursing triage phone centers.5 of 5 people found the following review helpful. FantasticBy Pamela HoskinsPhysicians and nurses are thrilled with the ease of use and advise this book offers. The physicians are now comfortable with their nurses giving advise without first checking with them.4 of 9 people found the following review helpful. Disappointed in this. Will return it.By SUZANNE QUALLSThis is done in a very general way and not to the detail oriented purpose that I need.Will return this.

Adult Telephone Protocols a powerful decision-support tool designed to help busy family practice and internal medicine offices handle a wide array of adult phone inquiries. It guides triagers through each call with the same step-by-step checklist organization as its companion resource, Pediatric Telephone Protocols. More than 100 proven protocols cover 95% of the most common adult complaintseverything from insect bites and sunburn to breathing

difficulty, seizures, and wound infections. Time-saving, care-enhancing features include Highlighted triage assessment questions Practical home care instructions Call prioritization guide Red flag checklist for office support staff Over-the-counter medication advice Office resources checklist Reproducible triage log sheets and more!NEW in the 3rd Edition Nearly all protocols substantially revised and updated All-new protocols including Arm Pain Hand and Wrist Pain Leg Pain Weakness (Generalized) and Fatigue New 2-column format for easier protocol review and more efficient triage Updated over-the-counter medication dosage recommendations Updated resource listings .

Doody's 5-STAR !"This is a very useful book and one that can be highly valuable in documenting what is actually said during a telephone call between a patient and a physician's office."Vincent F. Carr, DO, MSA, FACC, FACP (Uniformed Services University of the Health Sciences)Doody's Book