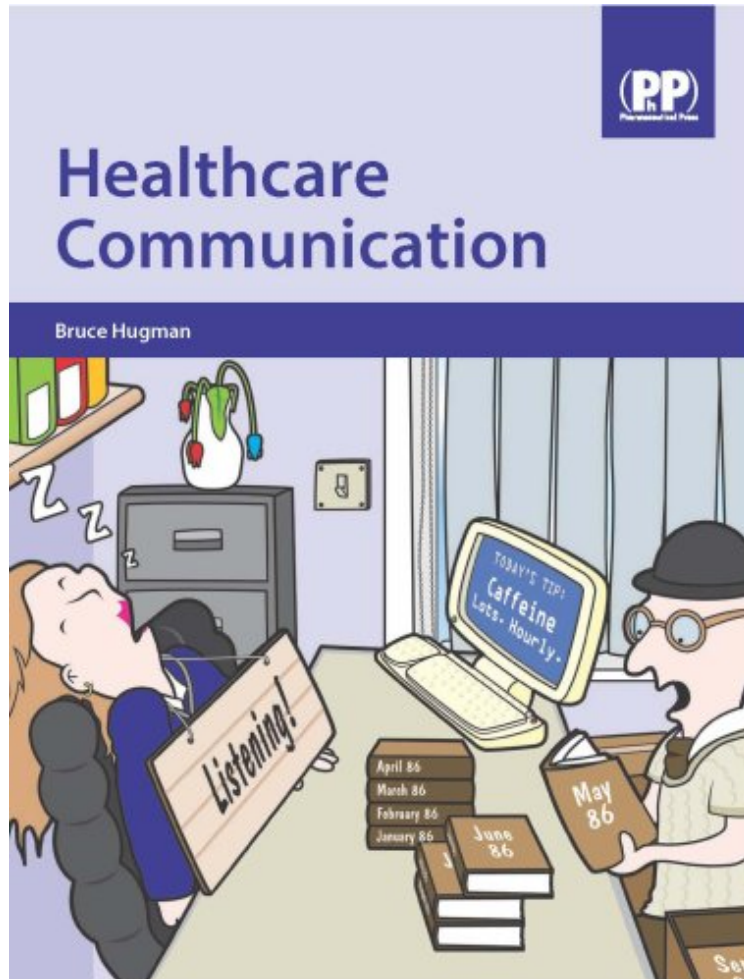


Healthcare Communication

Bruce Hugman

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Bruce Hugman : Healthcare Communication before purchasing it in order to gage whether or not it would be worth my time, and all praised Healthcare Communication:

0 of 0 people found the following review helpful. Very helpful book if you really need to get some ...By Daniela VenegasVery helpful book if you really need to get some tips in communication, it covers mostly healthcare however much of the material can be relevant and used in daily life/ all relationships at any level.0 of 0 people found the following review helpful. Five StarsBy Proneras advertised0 of 0 people found the following review helpful. Five StarsBy Hien VoGood quality, fast delivery!

This is a training manual on communication for healthcare professionals. This text is a practical training manual on communication and how to establish sound, professional, practical, rewarding relationships which will support

effective therapy and enhance patient health and morale. General chapters are included on effective communication and developing communication skills and then more focused chapters contain the specifics of dealing with, for example, complaints, critical care, death and dying, grieving relatives and then also written communication, personal communication such as presentations, application and interview techniques. The book aims to be interactive and engaging, as all communication should be with the use of exercises, space for reader comments and questions and a range of observational projects and training exercises. The content throughout is related to healthcare situations, with examples and case studies and references are made to nursing, pharmacy and medicine throughout the core material.

From the Back Cover An important part of a healthcare professionals job is to communicate successfully with their patients. Healthcare Communication is an interactive and engaging guide to establishing professional, practical and rewarding relationships which will support therapy and enhance patient health, safety and morale. It offers a challenging vision for excellent healthcare delivery. This text provides: in-depth analysis and discussion allowing readers to gain a deeper knowledge and understanding of a range of relationships and communications examples and suggestions of how and what to do in healthcare relationships to handle patient and other relationships effectively tips for managing difficult people, establishing effective teams and running productive meetings discussion topics, exercises and a range of observational projects entertaining illustrations and quotations. Healthcare Communication will be of interest to everyone working in healthcare, especially doctors, nurses and pharmacists in training and in practice and will have relevance to all roles, medical and non-medical. Bruce Hugman is an International Training and Communications Consultant and Communications Consultant to the WHO Foundation Collaborating Centre for International Drug Monitoring (the Uppsala Monitoring Centre, Sweden). He lives in Thailand.