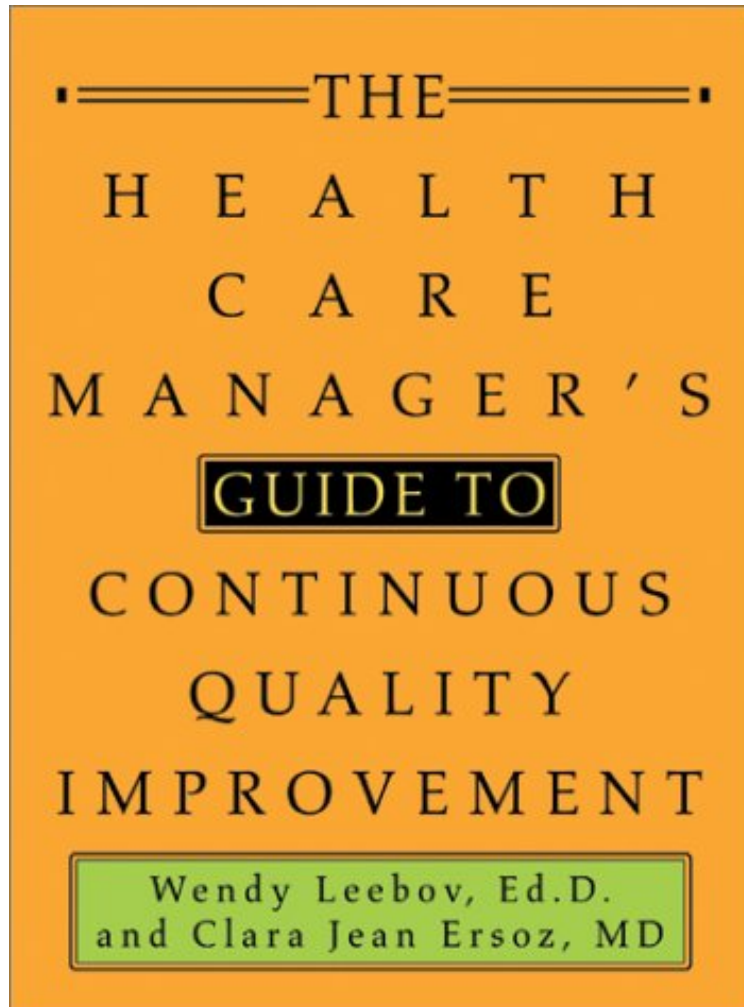


(Read now) The Health Care Manager's Guide to Continuous Quality Improvement

The Health Care Manager's Guide to Continuous Quality Improvement

Wendy Leebov

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Designed for department directors, physician chiefs, product and service line managers, improvement team leaders and facilitators, administrators, and trainers, this book is a practical guide to managing for continuous improvement in

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From the Inside Flap Health care organizations are increasingly embracing continuous quality improvement as essential to the continued delivery of high-quality patient care. Surprisingly, there is little information available for managers who must translate the principles of continuous improvement into practical reality. The Health Care Manager's Guide to Continuous Quality Improvement supplies managers with guidelines to make customer-driven management and continuous improvement an everyday routine. From the Back Cover Health care organizations are increasingly embracing continuous quality improvement as essential to the continued delivery of high-quality patient care. Surprisingly, there is little information available for managers who must translate the principles of continuous improvement into practical reality. The Health Care Manager's Guide to Continuous Quality Improvement supplies managers with guidelines to make customer-driven management and continuous improvement an everyday routine. About the Author